

Region of Waterloo International Airport - Case Study

NimonikApp Audit and EHS Updates

Nimonik was a one-stop solution that helped make Waterloo International Airport a leader in legal compliance.

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Currie Russel
Supervisor, Regulatory Affairs
Region of Waterloo International Airport, Canada

Currie is responsible for safety audits and must demonstrate that airport operations are compliant to the latest regulations.

The Challenge

The Region of Waterloo International Airport is one of the top 15 busiest airports in Canada.

Currie Russel needed to demonstrate regulatory compliance to Transport Canada beginning in 2005, when certified airports were required to implement Safety Management Systems.

At the time the Airport was using a pen and paper system to conduct internal audits and had no automated legislation monitoring system.

Currie recalls: “We needed a solution that would allow us to track activities electronically, assign tasks to responsible managers, and to quickly and effectively carry out audit activities.”

The Search

- While doing a web search, Currie noticed that NAV Canada was a Nimonik client. “This got me interested in exploring the tool further.”
- Although Nimonik was developed as an EHS tool, “it became apparent that we could use it for our own Airport Safety Management purposes.”

The Solution

- Nimonik was clearly a fast, simple, one-stop solution. Currie was immediately attracted by: the paperless system, the notifications and updates, the mobile audits, the iPad application and the accountability provided by the logs.
- As Currie describes it, “We did not really need to look any further. Also the fact that Nimonik had an iPad application to support it, made it all the more valuable to us.”

The Implementation

- According to Currie, setting up his account was a breeze: “We were able to add our list of documents for review in very little time. It was also easy to find and add the regulations we need to track.”
- Currie was happy to find that the Nimonik team worked with him to make the transition smooth and efficient. “In the airports world, we have documents that come out on a non-standard review cycle...the system was quickly modified to allow us to enter custom review cycles. We love that they were so responsive to our needs!”

The Results

- Currie saw the benefits of a paperless system immediately: “Before Nimonik, we used to have to circulate a sheet of paper with documents that staff had to review. Sometimes the sheet of paper was difficult to track down or took a long time to return to my desk! With Nimonik, there is no more sheet of paper and everything is logged instantly.”
- With these new tool in place, Currie was able to feel confident when Transport Canada came for the first Safety Management System inspection.
- The Airport continues to pass Transport Canada’s inspections. “We do not expect to have any findings resulting from this inspection. Nimonik is part of the set of tools that helps us achieve this position.”
- Currie can gladly claim that his airport is now a leader in legal compliance.
- “Other airports are starting to notice our use of Nimonik. As they continue to develop, implement and further refine their Safety Management Systems, I trust that many other will find Nimonik to be a useful and inexpensive tool for helping them to demonstrate regulatory compliance.”